



Nova Eyecare Center
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Doctor of Optometry

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Dear Patients and Families,

Our office has always strived to maintain the highest standard of care for our patients and we are unwilling to compromise or cut corners in order to comply with an insurance company's requirements. After careful consideration, our office has decided to end our preferred provider status with VSP (Vision Service Plan Company) effective February 1, 2023. However, we will continue to proudly serve our current VSP patients as an out-of network provider. Being a participating provider for VSP has become harder on our practice over the past years. In order to provide the same quality of care, service and products to our patients, we feel it is necessary to end our relationship with VSP. Something you may not know is that most VSP plans are simply a discount plan for your vision needs. We fully understand that change can be confusing and scary, so we have come up with a Patient Loyalty Promotion and better pricing for our existing VSP patients.

Our Patient Loyalty Promotion includes:

- 1) up to **\$300** credit towards your choice of frames when you purchase prescription lenses
- 2) **20%** discount of your comprehensive eye examination
- 3) **Free** Optomap Retina Scanning
- 4) All prescription lenses and treatments receive a **20%** discount

How does this benefit a VSP patient like you? In addition to being able to take advantage of the Patient Loyalty Program benefits, existing VSP patients also have the option of submitting their own receipts to VSP for additional reimbursement after the visit.

We continue to be a preferred provider for most commercial vision plans including: Premera Blue Cross, Meritain, Aetna and UMR. If you have any medical conditions relating to your visits with us, our office will bill your medical insurance for services rendered. These conditions include but are not limited to: red eye/infection, glaucoma, diabetes, cataracts, flashes/floaters, macular degeneration, dry eye, headaches and more.

If you have any additional questions or concerns, please do not hesitate to contact us. We appreciate your loyalty and entrusting us with your eye care needs.

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Kindly yours,

Nhan Tran, O.D.

Dr. Tran and your team at Nova Eyecare Center